

# EXHIBIT 1

**From:** "Neafcy, Kenneth" <Kenneth.Neafcy@seattle.gov>  
**To:** "Steel, Chris" <Chris.Steel@seattle.gov>  
**Subject:** RE: Help!!  
**Sent:** Wed, 28 Oct 2020 13:48:06 +0000  
[image004.wmz](#)

Chris,

It looks like Seattle IT remote wiped it.

Do I need to bring it by to get it set up or do we do this remotely?



**Kenneth D. Neafcy**

Operations Coordinator, [Office of Emergency Management](#)

City of Seattle

105 5<sup>th</sup> Avenue South, Suite #300; Seattle, WA 98104

D: 206.233-5091 | M: 206.423-3166 | O: 206.233-5076 | F: 206.684-5998

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**From:** Steel, Chris <Chris.Steel@seattle.gov>  
**Sent:** Tuesday, October 27, 2020 3:06 PM  
**To:** Neafcy, Kenneth <Kenneth.Neafcy@seattle.gov>  
**Subject:** RE: Help!!

I may not be able to do anything today. I'm trying to figure out how your phone was setup, but it doesn't seem to be managed like standard SPD FirstNet device. I have messages into Seattle IT and AT&T to confirm how it was set up. If you didn't use an Apple ID, then Seattle IT should be able to reset it remotely. I'll be in touch.

Thanks,  
Chris

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**From:** Neafcy, Kenneth <[Kenneth.Neafcy@seattle.gov](#)>  
**Sent:** Tuesday, October 27, 2020 2:58 PM  
**To:** Steel, Chris <[Chris.Steel@seattle.gov](#)>  
**Subject:** Re: Help!!



SEA\_00240590

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**From:** Steel, Chris <[Chris.Steel@seattle.gov](mailto:Chris.Steel@seattle.gov)>  
**Sent:** Tuesday, October 27, 2020 2:52:35 PM  
**To:** Neafcy, Kenneth <[Kenneth.Neafcy@seattle.gov](mailto:Kenneth.Neafcy@seattle.gov)>  
**Subject:** RE: Help!!

Another question. Do you have the box the phone came with? I might need to serial number from it.

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**From:** Neafcy, Kenneth <[Kenneth.Neafcy@seattle.gov](mailto:Kenneth.Neafcy@seattle.gov)>  
**Sent:** Tuesday, October 27, 2020 2:48 PM  
**To:** Steel, Chris <[Chris.Steel@seattle.gov](mailto:Chris.Steel@seattle.gov)>  
**Subject:** RE: Help!!

I don't think so, but I am checking.



**Kenneth D. Neafcy**

*Operations Coordinator, [Office of Emergency Management](#)*

City of Seattle

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**From:** Steel, Chris <[Chris.Steel@seattle.gov](mailto:Chris.Steel@seattle.gov)>  
**Sent:** Tuesday, October 27, 2020 2:27 PM  
**To:** Neafcy, Kenneth <[Kenneth.Neafcy@seattle.gov](mailto:Kenneth.Neafcy@seattle.gov)>  
**Subject:** RE: Help!!

Do you have an Apple ID and Password on the phone?

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**From:** Neafcy, Kenneth <[Kenneth.Neafcy@seattle.gov](mailto:Kenneth.Neafcy@seattle.gov)>  
**Sent:** Tuesday, October 27, 2020 2:26 PM  
**To:** Steel, Chris <[Chris.Steel@seattle.gov](mailto:Chris.Steel@seattle.gov)>  
**Subject:** Re: Help!!

Yes. I have an iPhone

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**From:** Steel, Chris <[Chris.Steel@seattle.gov](mailto:Chris.Steel@seattle.gov)>  
**Sent:** Tuesday, October 27, 2020 2:24:46 PM  
**To:** Neafcy, Kenneth <[Kenneth.Neafcy@seattle.gov](mailto:Kenneth.Neafcy@seattle.gov)>  
**Subject:** RE: Help!!

To confirm, you have an iPhone?

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**From:** Neafcy, Kenneth <[Kenneth.Neafcy@seattle.gov](mailto:Kenneth.Neafcy@seattle.gov)>  
**Sent:** Tuesday, October 27, 2020 2:23 PM  
**To:** Steel, Chris <[Chris.Steel@seattle.gov](mailto:Chris.Steel@seattle.gov)>  
**Subject:** Fwd: Help!!

Thanks Chris.  
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**From:** Tittel, Carrie - OEM <[Carrie.Tittel@seattle.gov](mailto:Carrie.Tittel@seattle.gov)>  
**Sent:** Tuesday, October 27, 2020 1:47 PM  
**To:** Neafcy, Kenneth  
**Subject:** RE: Help!!

Try Susy DeMers (ITD) and/or Chris Steel (SPD)

Chris' number is: 733-9809  
Susy's number: 684-3777

Hope this helps!  
CARRIE

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**From:** Neafcy, Kenneth <[Kenneth.Neafcy@seattle.gov](mailto:Kenneth.Neafcy@seattle.gov)>  
**Sent:** Tuesday, October 27, 2020 12:46 PM  
**To:** Tittel, Carrie - OEM <[Carrie.Tittel@seattle.gov](mailto:Carrie.Tittel@seattle.gov)>  
**Subject:** Help!!

Carrie. I am locked out of my city phone. The had to change my pin yesterday and I have managed to forget it. Can you track down the name of someone (at spd or Seattle it) who can help me unlock it.

Thanks.  
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